Order Number:	
Name:	
Mobile:	
Email:	

OiL GARDEN
ESTD BYRON BAY 1985

QTY	Product Code	Description	Reason Code	Reason for Return Codes
				1. Change of mind
				2. Ordered wrong qty
				3. Arrived too late
				4. Faulty
				5. Incorrect item received
				6. Parcel damaged on arrival

CHANGE OF MIND RETURNS (codes 1, 2 or 3)
Please complete this slip and return with the products for a refund, excluding freight fee if applicable. Items must be returned in original condition and packaging. Items must be returned within 14 days of receiving your order.

FAULTY OR DAMAGED RETURNS (codes 4, 5 or 6)
If you received a defective or incorrect product please contact **Customer Service** first. We can either organise a replacement product to be sent or refund the purchase costs including reimbursing the return postage.

CONTACT US
Our customer service team is available on
1300 650 981
Monday - Thursday 9am - 5pm AEST
Friday 9am - 1pm AEST
or via our website contact form

SEND RETURN TO
Heritage Brands
PO Box 1435
Clayton South
VIC 3169